

Category	Action Item	Status	Notes / Next Steps
Embrace the change	Identify repetitive tasks that could be automated		
	Discuss perceptions and concerns with your peers and leadership		
	Educate yourself on responsible AI use (ethics, compliance)		
	Advocate for AI adoption within your organisation		
Conduct due diligence of Al tools	Research Al-powered tools specific to your industry		
	Create a requirements list for AI platforms (features, integrations, compliance)		
	Compare tools and use cases with peers and industry contacts		
	Evaluate vendor reputation, support, and security practices		
Data readiness	Audit existing data sources and formats		
	Clean and standardise data to ensure quality		
	Implement data governance (ownership, access controls, privacy compliance)		
	Set up ongoing monitoring for data quality and accuracy		



Policy & governance	Draft or update AI policy (ethical use, bias mitigation, review process)	
	Define roles and responsibilities for Al oversight	
	Ensure compliance with Australian privacy and data laws	
	Schedule regular policy reviews	
Change management & culture	Communicate AI benefits and risks clearly to staff	
	Provide targeted AI training for technical and non-technical staff	
	Encourage innovation while maintaining safeguards	
	Gather ongoing feedback and adjust plans accordingly	
Stay educated & up to date	Attend Al-related webinars and courses	
	Join professional AI or industry groups	
	Read industry reports, research, and newsletters	
	Explore demos of Al solutions	
Execution & measurement	Identify high-impact AI use cases	
	Set measurable objectives and KPIs	



Start with pilot projects before scaling	
Review Al performance regularly and refine approach	